

OBJECTIVE

Operations or management position within an organization, partnering with other departments to achieve greater industry market share.

QUALIFICATIONS AND BACKGROUND

Extensive experience managing operational services to field locations across the country.

- P & L
- Recruiting
- Improving
- Budgeting
- Training
- Overseeing
- Planning
- Investigating
- Streamlining

CAREER HIGHLIGHTS

Led operations department for 52 locations in major markets with a national exhibition circuit. Recruited district managers, opened new locations, re-located management across the country and directed my department through a parent company bankruptcy / restructure process. Retained 95% of my department through difficult restructuring transition.

Planned take over of 5 existing locations in an acquisition of a San Francisco area market. Recruited personnel, trained staff in new procedures and set up new accounts. Facilitated a transparent transition from one company to another.

Created management manual, company policies, customer service 800 hot line system.

Managed districts which included locations in: Seattle, Denver, Dallas, Houston, New Orleans and Northern and Southern California as a District Manager. Audited physical plant, monies, concession stock, ticket stock, paperwork and personnel.

Improved communications with customers. Reviewed the amount of busy signals received by our customers, investigated system costs to correct and improve, implemented the new systems. Reduced the amount of busy signals at peak hours to zero.

Organized various projects and decreased spending in operations. Facilitated capital improvements, managed equipment installations, resolved parking regulation fines, negotiated labor contracts.

Reduced employee litigation and related expenses in the company's toughest market, through creative problem solving and careful HR management, saving the company thousands of dollars a year within my first year of overseeing the Northern California market.

WORK EXPERIENCE

Regency Theatres	District Manager	2007 – Present
Bay Area Cinema Products	IT and Operations Management	2005 – 2007
Nation's Foodservice, Inc.	District Manager	2004 - 2005
Bay Area Cinema Products	IT and Operations Management	2002 – 2004
Landmark Theatre Corporation	Manager, DM, Director Operations	1982 – 2002

References & complete work history available by request